



Information Relating to the Cost of CORE Net to Services Post SILC

We understand the current major barrier to voluntary sector services moving from CORE-PC to CORE Net are the customisation costs and additional training costs. Combined these can easily amount to £4000 and make transfer financially impossible.

Fortunately, SILC funding provides resources to cover these initial extra costs, along with the provision of additional mentoring resources to support services to make best use of the CORE data for service quality development.

Despite this implementation support, we anticipate that some services may still have concerns as to whether they can sustain the extra costs of CORE Net over CORE-PC when SILC project funding ends in 2017.

In response to such concerns, we expect the additional license costs to average little more than £1 per client per annum for most services and thereby add very modest additional costs relative to the additional functionality and potential efficiency savings and enhanced effectiveness.

Quotations for the future costs of CORE Net after the project can be provided to a service applying for Collaborative Membership on request.